

2025 Mid-year Client Snapshot

How did we help?

90 women were assisted:
73 legal advice* services
55 non-legal support services
119 information/referral services

Who is our typical client?



Age: 31 - 40 years old
Location: Perth, WA
Industry: Retail

Ineligibility for legal advice services generally related to income, union membership or having previously received legal advice on the same issue.

What do we know about our clients?

28% identified as living with a disability.
14% live in regional, rural or remote areas.
19% are experiencing Family or Domestic Violence.
38% of referrals came from the Fair Work Ombudsman's Workplace Advice Service.
33% came via the WWCWA webform.

Case study: Veena

Veena is a young female worker in a male dominated workplace. Veena was targeted with **workplace sexual harassment from a co-worker**, talking about his sexual experiences with other workers' partners, attempted to kiss Veena multiple times, and physically assaulted her when she would reject his sexual advances. Veena filed a violence restraining order and **sought assistance from Working Women's Centre WA after being referred by another community legal service**. WWCWA provided Veena with an **in-person appointment and advised her about the options available to her**. Following the appointment, we sent her **information resources to help her understand and pursue her options**. Veena decided she wanted to express her concerns, in writing, to the employer and ask that they work with her to ensure her safety at work. **WWCWA reviewed Veena's draft letter and provided her with guidance about framing her concerns to achieve the outcome she was seeking**. With Veena's consent, **WWCWA warmly referred her to Sexual Assault Legal Service WA** regarding issues around the violence restraining order and other issues outside the scope of our service.

* Legal advice services in this context includes legal advice, tasks and representation services.